#### DIRECT BILLING MADE SIMPLE

# study**insured™**NEED TO SEE A DOCTOR? FOLLOW THESE STEPS:

### 1. VISIT ONE OF THE FOLLOWING LOCAL CLINICS (see next page for additional locations)

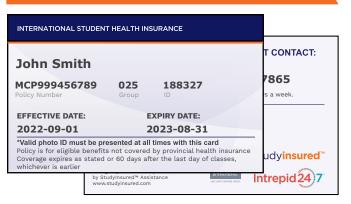
WELL Health - Richmond Central Medical Clinic	150-7997 Westminster Hwy, Richmond, BC, V6X 1A4	778.297.4700	МАР
Ackroyd Medical Clinic	135-8291 Ackroyd Rd, Richmond, BC, V6X 3K5	604.270.3121	МАР
Terranova Medical Clinic	6011 No. 1 Rd #140, Richmond, BC, V7C 1T4	604.285.2263	МАР



IMPORTANT: IF YOU NEED EMERGENCY MEDICAL ATTENTION, CALL STUDYINSURED™ ASSISTANCE AT 1.866.883.9787 AND GO TO THE HOSPITAL. YOU WILL NEED TO SUBMIT A CLAIM.

## 2. SHOW YOUR INSURANCE WALLET CARD AND PHOTO ID





NOTE: If you are covered under provincial health insurance (eg: MSP, AHCIP) you must present your provincial health card.

## 3. SKIP THE WAITING ROOM AND USE OUR VIRTUAL HEALTH SERVICE

Call StudyInsured Assistance™ at 1.866.883.9787 to request the virtual health service.

We'll help arrange your appointment to speak with a doctor from the comfort of your own home, via secure video chat.

Want more detailed instructions? Read more here.

QUESTIONS? CONTACT
STUDYINSURED™ ASSISTANCE:
1.866.883.9787

#### PLEASE CONTACT STUDYINSURED™ ASSISTANCE AT 1.866.883.9787 IF YOU REQUIRE:

- Surgery or major diagnostic testing (ultrasounds, MRI, CAT scans etc)
- Ongoing care that requires 3 or more visits for the same diagnosis
- Care for medically complex cases

- Care for accidents or injuries involving another party or insurance
- NOT COVERED: Treatment that is not required on an immediate basis, elective, routine, or cosmetic.

PLEASE SEE POLICY DOCUMENT FOR FULL DETAILS OF COVERAGE.