

DIRECT BILLING MADE SIMPLE

studyinsured™

NEED TO SEE A DOCTOR? FOLLOW THESE STEPS:

1. VISIT ONE OF THE FOLLOWING LOCAL CLINICS (see next page for additional locations)

Orchard Medical Centre	1990 Cooper Road, Kelowna, BC, V1Y 8K5	250.861.3235	MAP
West Kelowna Medical Centre	105-2231 Louie Drive, Kelowna, BC, V4T 3K3	250.768.6985	MAP
Lyte Medical (Located Inside Walmart Medical Clinic)	1555 Banks Road, Kelowna, BC, V1X 7Y8	236.766.1858	MAP

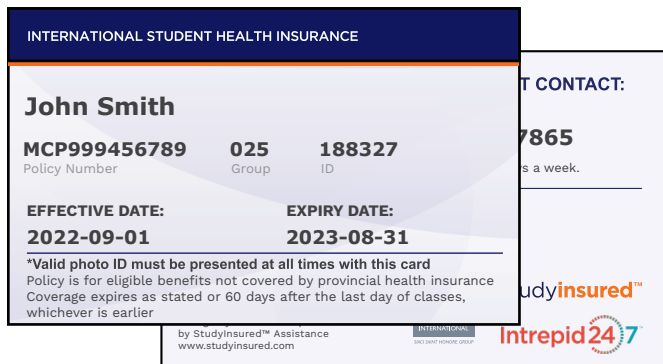


IMPORTANT: IF YOU NEED EMERGENCY MEDICAL ATTENTION, CALL STUDYINSURED™ ASSISTANCE AT [1.866.883.9787](tel:1.866.883.9787) AND GO TO THE HOSPITAL. YOU WILL NEED TO SUBMIT A CLAIM.

2. SHOW YOUR INSURANCE WALLET CARD AND PHOTO ID

OR

3. SKIP THE WAITING ROOM AND USE OUR VIRTUAL HEALTH SERVICE



NOTE: If you are covered under provincial health insurance (eg: MSP, AHCI) you must present your provincial health card.

Call StudyInsured Assistance™ at [1.866.883.9787](tel:1.866.883.9787) to request the virtual health service.

We'll help arrange your appointment to speak with a doctor from the comfort of your own home, via secure video chat.

Want more detailed instructions? [Read more here.](#)

QUESTIONS? CONTACT STUDYINSURED™ ASSISTANCE: [1.866.883.9787](tel:1.866.883.9787)

PLEASE CONTACT STUDYINSURED™ ASSISTANCE AT [1.866.883.9787](tel:1.866.883.9787) IF YOU REQUIRE:

- Surgery or major diagnostic testing (ultrasounds, MRI, CAT scans etc)
- Ongoing care that requires 3 or more visits for the same diagnosis
- Care for medically complex cases
- Care for accidents or injuries involving another party or insurance
- **NOT COVERED:** Treatment that is not required on an immediate basis, elective, routine, or cosmetic.

PLEASE SEE POLICY DOCUMENT FOR FULL DETAILS OF COVERAGE.

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ADDITIONAL AVAILABLE CLINIC LOCATIONS:

Academy Hill Medical Clinic

975 Academy Hill Way #109, Kelowna, BC, V1V 3C8

[250.300.3284](tel:250.300.3284)

MAP

**Whitefoot Medical
Clinic-Big White Ski Resort**

5375 Big White Rd, Beaverdell, BC, V0H 1A0

[250.765.0544](tel:250.765.0544)

MAP

Turtle Bay Medical Clinic

802-11850 Oceola Rd, Kelowna, BC, V4V 2T5

[778.480.6890](tel:778.480.6890)

MAP



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