

Your Student Insurance Website

IMPORTANT FEATURES AND DEFINITIONS FOR YOU

1 On the Home Page:

— NEED TO SEE A DOCTOR? CLICK HERE

Speak to a doctor online or find a clinic for an in-person visit

— POLICY WORDING

The legal contract between you and StudyInsured™, with details of what your insurance will and will not cover

— SUMMARY OF BENEFITS

A short list of what your policy covers, available in many languages from the drop-down menu

CLAIM FORM - MEDICAL

— A form that needs to be submitted with your receipts and medical notes from each doctor's visit (unless Assistance has instructed you not to do so)

CLAIM FORM - THIRD PARTY LIABILITY

A form that needs to be submitted for third party liability

2 Under the Products Tab:

— INTERNATIONAL STUDENTS

Insurance options for international students in Canada

— VISITOR TO CANADA INSURANCE

Friends or family members who visit you in Canada can buy their own travel insurance here

— TRAVEL MEDICAL FOR CANADIANS

Travel Insurance options for Canadians for medical emergencies

— ALL PRODUCTS

View all the products offered by StudyInsured™

3 Under the Submit a Claim Tab:

— SUBMIT YOUR CLAIM

Upload your documents and submit your claim online here

4 Under the Resources Tab:

— FAQ: SEEING A DOCTOR

What you need to do when you need medical help

— INSURANCE 101

Information about how insurance works

— HOW TO GUIDES

Access guides to help you on questions you may have related to your insurance plan

— PHONE LINE HANDOUT

Find the number you can call to get medical and mental health assistance

5 Under the Contact Tab, you can find:

— CUSTOMER SERVICE

Questions about your coverage or about travel arrangements for other travellers can be directed to our Insurance Solutions team

— EMERGENCY ASSISTANCE

How to contact StudyInsured™ if there's an emergency

CALL US FOR ASSISTANCE

TOLL-FREE **1.866.883.9787**
WORLDWIDE **+1 416.640.7865**

StudyInsured™ Assistance is available 24/7 to help with:

- Locating the nearest medical facility
- Coordinating billing
- Questions about coverage
- Submitting a claim
- Arranging emergency transportation

Notify StudyInsured™ Assistance within 48 hours if you:

- Need to be hospitalized for any reason
- Require surgery of any kind (including dental)
- Need an MRI or CT scan
- Need air transportation
- Need medical attention outside Canada